

## Agenda Item 7

Democratic Services Unit  
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# Report

**Subject** : Community and Housing Performance Report – Q3  
**Report to** : Community and Housing Overview & Scrutiny Panel  
**Date** : Wednesday 12th March 2008  
**Author** : Haylea Fryer/ Tom Bray

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### Purpose of Report

1. This report is designed to update members on the Council's performance against its key national and local performance indicators within the Resources Portfolio.
2. This quarter the performance data has not been analysed by a Member prior to the meeting, as the Panel had previously tasked Councillor Cole-Morgan with this. However, the Performance Improvement Manager and the Scrutiny Officer have highlighted the following indicators as areas of possible interest for the Panel –

#### Indicators of note in the Housing portfolio:

- BVPI 078a New Claims Processing (good performance)
- BVPI 078b Change of Circumstance Processing (good performance)
- PI 183a B&B Accommodation (good performance)
- BVPI 064 Vacant Dwellings (poor performance)
- BVPI 066d Evictions (poor performance)

#### Indicators of note in the Community portfolio:

- BVPI 126a Domestic Burglaries (poor performance)
- BVPI 127a Violent Crimes (poor performance)
- BVPI 128 Vehicle Crimes (poor performance)

**NB. Please refer to attached performance data for more information on above indicators and all other indicators in the Community and Housing Portfolio.**

3. At the last meeting the Panel resolved that a Local Indicator be established for Rough Sleeper Counts based on the findings of the Shoots Panel as the BVPI is deemed to be insufficient as the nationally set definition and guidance means it is based on a less robust evidence base and procedure. The Performance Improvement Manager has therefore provided the following indicators that can be found in the attached performance information:
  - PI202a Multi-agency Indicator for Rough Sleepers
  - PI202b Multi-agency Indicator for Sofa Surfers
  - PI202c Multi-agency Indicator for Intermittent Rough Sleepers



Awarded in:  
Housing Services  
Waste and Recycling Services



## Performance Management within the Council

4. The Council is required by the Government to report its performance against a range of performance indicators - some national and some local. The collection and reporting of this data is overseen by the Audit Commission. In addition, every 3 years the council is required to consult with its residents to establish public perceptions of the council's performance. The council publishes its performance in the corporate plan incorporating the Best Value Performance Plan.
5. The use of performance indicators is intended to ensure that the council is held to account for the way in which it delivers its services. The indicators form the cornerstone of the Comprehensive Performance Assessment.
6. In view of the increasing importance of performance management, the council has appointed a dedicated Performance Improvement Manager within Democratic Services and purchased a performance management IT system called PACE. Each service unit feeds data into PACE so that performance can be continually assessed. Quarterly reports are submitted to the cabinet for consideration.

## Scrutiny's Role in Monitoring Performance

7. Monitoring the performance of the council is one of the most important functions of scrutiny. This role includes:
  - (a) Monitoring performance against the national Best Value Performance Indicators (BVPI)
  - (b) Monitoring progress against the council's local performance indicators
  - (c) Reviewing the local performance indicators, their appropriateness and the robustness of the data collected.
  - (d) Reviewing the council's performance management processes
  - (e) Monitoring the progress of major projects within each portfolio plan
  - (f) Monitoring progress against budgets

## How to challenge performance

8. When reviewing the performance reports, the Panel may wish to consider the following questions:
  - (a) Is the council under-performing against any of its targets and what are the reasons for this?
  - (b) Are there any underlying trends that cause concern?
  - (c) Are the targets set realistic and challenging enough?
  - (d) Is the data provided robust - would the Panel like to examine the data further?
  - (e) Do the indicators give the members the information they want?
  - (f) Are there any other performance indicators which the members would like established?

If members have concerns about any of the indicators, they have the following options available:

- (a) Make the concerns known to Cabinet by way of a recommendation.
- (b) Ask for the Performance Manager to investigate the matter and report back.
- (c) Ask the responsible officer (usually a service head or policy director) to attend a future meeting and answer questions about the matter.
- (d) Set up a small task and finish group to investigate a particular area of concern and report back to the Panel.

In cases where performance is exceeding expectations the Panel may wish to commend the team involved and in some cases recommend that this is formally acknowledged through the council's rewards and recognition scheme - smartideas.

### Implications:

- **Core Values:** scrutiny of performance forms an integral part of the Council's corporate planning process and supports all of the core values.
- **Financial:** None.
- **Legal:** None.
- **Human Rights:** Have been assessed and no human rights are affected by the content of this report.
- **Personnel:** The impact of scrutiny work is accommodated within existing resources.
- **Community Safety:** None
- **Environmental:** None
- Wards Affected: All

# Data Listing Report

## (Strategic Suite) BVPI 002 a - Equality Standard (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The level (if any) of the Equality Standard for Local Government to which the authority conforms in respect of age, disability, gender, race, religion/belief and sexual orientation.

The Equality Standard for local government in England was established in 2001 through a partnership between the Commission for Racial Equality, the Disability Rights Commission, the Equal Opportunities Commission and the DIALOG unit of the Employers' Organisation for local government, with advice from the Audit Commission. Revised in 2006 following a major review, the Standard has been extended to address six equality strands: age, disability, gender, race, religion/belief and sexual orientation. Since the original Standard was developed, new public sector duties have been introduced for race, disability and gender. The Standard works alongside these public sector duties to promote excellence in the management of equality outcomes.

### Commentary (2007/Q3)

The review of the Equality Standard (October 2007) has led to some simplification and clarification but the general framework has been affirmed and remains unaltered. The primary aim of the original Standard was always to improve outcomes in employment and service delivery through implementing sound performance management practices. This aim has been given greater emphasis within the revised version whilst the process has been strengthened through a requirement for external assessment. Haylea Fryer, 15 February 2008

### Action Plan (2007/Q3)

At the recent February 11th meeting of the Corporate Equalities & Diversity Board it was agreed that we utilise the existing consultancy contract with Abbeville Associates to establish the baseline score for the council against the Equality Standard by mid March 08. An update in line with an earlier scrutiny request on this same matter will be presented to the Community & Housing Overview & Scrutiny panel at their 12th March meeting. Following assessment, further consideration by the Board will be needed in order to determine whether a further prioritised action plan will be required detailing priority areas for improvement in line with Transition to 1C4W. Haylea Fryer, 15 February 2008

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
(Strategic Suite) BVPI 002 a - Equality Standard (Salisbury District)	2.00	2.00	0.00	--	--	--	--	--	--	2.00	0.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	2.00	2.00	0.00	--	--	--	--	--	--	1.00	1.00
2005/Q4	2.00	2.00	0.00	--	--	--	--	--	--	1.00	1.00
2006/Q1	2.00	3.00	(1.00)	--	--	--	--	--	--	1.00	1.00
2006/Q2	2.00	3.00	(1.00)	--	--	--	--	--	--	1.00	1.00
2006/Q3	2.00	3.00	(1.00)	--	--	--	--	--	--	2.00	0.00
2006/Q4	2.00	3.00	(1.00)	--	--	--	--	--	--	2.00	0.00
2007/Q1	2.00	2.00	0.00	--	--	--	--	--	--	2.00	0.00
2007/Q2	2.00	2.00	0.00	--	--	--	--	--	--	2.00	0.00
2007/Q3	2.00	2.00	0.00	--	--	--	--	--	--	2.00	0.00

# Data Listing Report

## (Strategic Suite) BVPI 127 a - Violent Crime (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Violent crime per year, per 1,000 population in the local authority area.

### Commentary (2007/Q3)

A number of initiatives are currently taking place to reduce violent crime. Current projects include Responsible Drinking Campaign (RASC) and a review of extended licensing hours, Individuals arrested for drink related incidents, are also being referred to the alcohol referral programme for one to one work to reduce re-offending. The recent change in recording systems may also contributed to this sudden rise. Kelly Bagley, January 2008

### Action Plan (2007/Q3)

The action plan is in the process of being updated and will be attached in due course. Kelly Bagley, January 2008

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
(Strategic Suite) BVPI 127 a - Violent Crime (Salisbury District)	23.40	8.79	(14.61)	11.40	(12.00)	13.10	(10.30)	18.80	(4.60)	3.67	(19.73)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	9.28	9.59	0.31	2.00	(7.28)	--	--	6.00	(3.28)	0.00	(9.28)
2005/Q4	12.00	9.59	(2.41)	2.00	(10.00)	--	--	6.00	(6.00)	9.99	(2.01)
2006/Q1	3.75	9.21	5.46	2.42	(1.33)	3.00	(0.75)	7.26	3.51	2.85	(0.90)
2006/Q2	3.86	9.21	5.35	2.42	(1.44)	3.00	(0.86)	7.26	3.40	6.15	2.29
2006/Q3	3.67	9.21	5.54	11.10	7.43	3.00	(0.67)	18.60	14.93	9.28	5.61
2006/Q4	14.57	9.21	(5.36)	11.40	(3.17)	13.10	(1.47)	18.80	4.23	12.00	(2.57)
2007/Q1	3.85	8.79	4.94	11.40	7.55	13.10	9.25	18.80	14.95	3.75	(0.10)
2007/Q2	15.94	8.79	(7.15)	11.40	(4.54)	13.10	(2.84)	18.80	2.86	3.86	(12.08)
2007/Q3	23.40	8.79	(14.61)	11.40	(12.00)	13.10	(10.30)	18.80	(4.60)	3.67	(19.73)

# Data Listing Report

## BVPI 002 b - Promoting Race Equality (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The duty to promote race equality

### Commentary (2007/Q3)

No update for this indicator but plans are being made for a full reassessment in preparation for year-end. Haylea Fryer, 14 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 002 b - Promoting Race Equality (Salisbury District Council)	84.21%	89.00%	(4.79%)	79.00%	5.21%	84.00%	0.21%	53.00%	31.21%	84.21%	0.00%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	68.00%	81.00%	(13.00%)	--	--	--	--	--	--	53.00%	15.00%
2005/Q4	84.21%	81.00%	3.21%	--	--	--	--	--	--	68.00%	16.21%
2006/Q1	84.21%	89.00%	(4.79%)	63.00%	21.21%	74.00%	10.21%	37.00%	47.21%	68.00%	16.21%
2006/Q2	84.21%	89.00%	(4.79%)	63.00%	21.21%	74.00%	10.21%	37.00%	47.21%	68.00%	16.21%
2006/Q3	84.21%	89.00%	(4.79%)	63.00%	21.21%	79.00%	5.21%	42.00%	42.21%	68.00%	16.21%
2006/Q4	84.21%	89.00%	(4.79%)	79.00%	5.21%	84.00%	0.21%	53.00%	31.21%	84.21%	0.00%
2007/Q1	84.21%	89.00%	(4.79%)	79.00%	5.21%	84.00%	0.21%	53.00%	31.21%	84.21%	0.00%
2007/Q2	84.21%	89.00%	(4.79%)	79.00%	5.21%	84.00%	0.21%	53.00%	31.21%	84.21%	0.00%
2007/Q3	84.21%	89.00%	(4.79%)	79.00%	5.21%	84.00%	0.21%	53.00%	31.21%	84.21%	0.00%

# Data Listing Report

## BVPI 126 a - Domestic Burglaries (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Domestic burglaries per year, per 1,000 households in the local authority area

### Commentary (2007/Q3)

SDC have been working closely with partner agencies to ensure a reduction in domestic burglaries. Neighbourhood watch schemes are now run by Neighbourhood policing teams which has improved local communication. Radio and poster campaigns by the crime reduction officer have also been very useful. Kelly Bagley, January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 126 a - Domestic Burglaries (Salisbury District Council)	5.14	5.03	(0.11)	5.00	(0.14)	5.80	0.66	10.10	4.96	1.55	(3.59)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	3.58	5.48	1.90	8.00	4.42	8.00	4.42	14.00	10.42	8.56	4.98
2005/Q4	4.76	5.48	0.72	8.00	3.24	8.00	3.24	14.00	9.24	5.70	0.94
2006/Q1	1.61	5.26	3.65	6.18	4.57	6.90	5.29	10.76	9.15	1.12	(0.49)
2006/Q2	1.92	5.26	3.34	6.18	4.26	6.90	4.98	10.76	8.84	2.28	0.36
2006/Q3	1.55	5.26	3.71	5.70	4.15	6.40	4.85	9.60	8.05	3.58	2.03
2006/Q4	6.47	5.26	(1.21)	5.00	(1.47)	5.80	(0.67)	10.10	3.63	4.76	(1.71)
2007/Q1	1.87	5.03	3.16	5.00	3.13	5.80	3.93	10.10	8.23	1.61	(0.26)
2007/Q2	3.44	5.03	1.59	5.00	1.56	5.80	2.36	10.10	6.66	1.92	(1.52)
2007/Q3	5.14	5.03	(0.11)	5.00	(0.14)	5.80	0.66	10.10	4.96	1.55	(3.59)

# Data Listing Report

## BVPI 127 b - Robberies (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Robberies per year, per 1,000 population of the local authority area

Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 127 b - Robberies (Salisbury District Council)	0.15	0.23	0.08	0.20	0.05	0.30	0.15	0.70	0.55	0.05	(0.10)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	0.21	11.60	11.39	4.00	3.79	--	--	8.00	7.79	0.00	(0.21)
2005/Q4	0.25	11.60	11.35	4.00	3.75	--	--	8.00	7.75	0.00	(0.25)
2006/Q1	0.04	0.24	0.20	5.20	5.16	5.96	5.92	10.48	10.44	0.05	0.01
2006/Q2	0.14	0.24	0.10	5.20	5.06	5.96	5.82	10.48	10.34	0.12	(0.02)
2006/Q3	0.05	0.24	0.19	0.20	0.15	0.30	0.25	0.70	0.65	0.21	0.16
2006/Q4	0.29	0.24	(0.05)	0.20	(0.09)	0.30	0.01	0.70	0.41	0.25	(0.04)
2007/Q1	0.07	0.23	0.16	0.20	0.13	0.30	0.23	0.70	0.63	0.04	(0.03)
2007/Q2	0.09	0.23	0.14	0.20	0.11	0.30	0.21	0.70	0.61	0.14	0.05
2007/Q3	0.15	0.23	0.08	0.20	0.05	0.30	0.15	0.70	0.55	0.05	(0.10)

# Data Listing Report

## BVPI 128 - Vehicle Crimes (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of vehicle crimes per year, per 1,000 population in the local authority area.

### Commentary (2007/Q3)

A recent change in recording systems, may account for the huge increase in reports. To combat the issue, police are actively seeking known car thefts with the help of bait cars, funded by local CDRP's. This is part of an ongoing operation (Op Engine). A number of arrests have been made. A media campaign has also been launched to raise owners awareness about securing their vehicles. Kelly Bagley, January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 128 - Vehicle Crimes (Salisbury District Council)</b>	15.10	6.61	(8.49)	6.20	(8.90)	7.00	(8.10)	10.70	(4.40)	1.26	(13.84)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>2005/Q3</b>	4.62	7.21	2.59	9.00	4.38	9.00	4.38	15.00	10.38	5.99	1.37
<b>2005/Q4</b>	5.73	7.21	1.48	9.00	3.27	9.00	3.27	15.00	9.27	7.51	1.78
<b>2006/Q1</b>	1.46	6.92	5.46	6.84	5.38	7.77	6.31	11.54	10.08	1.41	(0.05)
<b>2006/Q2</b>	1.17	6.92	5.75	6.84	5.67	7.77	6.60	11.54	10.37	2.96	1.79
<b>2006/Q3</b>	1.26	6.92	5.66	6.40	5.14	7.30	6.04	10.50	9.24	4.62	3.36
<b>2006/Q4</b>	5.67	6.92	1.25	6.20	0.53	7.00	1.33	10.70	5.03	5.73	0.06
<b>2007/Q1</b>	1.88	6.61	4.73	6.20	4.32	7.00	5.12	10.70	8.82	1.46	(0.42)
<b>2007/Q2</b>	9.92	6.61	(3.31)	6.20	(3.72)	7.00	(2.92)	10.70	0.78	1.17	(8.75)
<b>2007/Q3</b>	15.10	6.61	(8.49)	6.20	(8.90)	7.00	(8.10)	10.70	(4.40)	1.26	(13.84)



# Data Listing Report

## BVPI 174 - Racial Incidents (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of Racial incidents recorded by the authority per 1000 population. These do not include incidents recorded by the police.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 174 - Racial Incidents (Salisbury District Council)	0.00	0.00	0.00	--	--	--	--	--	--	0.00	0.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.00	3.00	0.00	0.00
2005/Q4	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.00	3.00	0.00	0.00
2006/Q1	1.00	0.00	(1.00)	--	--	--	--	--	--	0.00	(1.00)
2006/Q2	2.00	0.00	(2.00)	--	--	--	--	--	--	0.00	(2.00)
2006/Q3	0.00	0.00	0.00	--	--	--	--	--	--	0.00	0.00
2006/Q4	0.00	0.00	0.00	--	--	--	--	--	--	0.00	0.00
2007/Q1	0.00	0.00	0.00	--	--	--	--	--	--	1.00	1.00
2007/Q2	0.00	0.00	0.00	--	--	--	--	--	--	2.00	2.00
2007/Q3	0.00	0.00	0.00	--	--	--	--	--	--	0.00	0.00

# Data Listing Report

## BVPI 175 - Action on Racial Incidents (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Percentage of racial incidents reported to the Local Authority that resulted in further action. These do not include incidents recorded by the police.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 175 - Action on Racial Incidents (Salisbury District)</b>	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	0.00%	100.00%	(100.00%)	100.00%	(100.00%)	100.00%	(100.00%)	0.00%	0.00%	0.00%	0.00%
2005/Q4	0.00%	100.00%	(100.00%)	100.00%	(100.00%)	100.00%	(100.00%)	0.00%	0.00%	0.00%	0.00%
2006/Q1	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%
2006/Q2	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%
2006/Q3	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%
2006/Q4	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%
2007/Q1	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2007/Q2	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
2007/Q3	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%

# Data Listing Report

## BVPI 225 - Domestic Violence (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Actions against domestic violence - the percentage of the questions in the 'definition' box to which the local authority can answer 'yes'

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

The DV action plan is currently being updated. A revised version will be attached shortly.

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 225 - Domestic Violence (Salisbury District Council)	73.00%	72.00%	1.00%	--	--	--	--	--	--	63.00%	10.00%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	55.00%	58.00%	(3.00%)	--	--	--	--	--	--	--	--
2005/Q4	54.50%	58.00%	(3.50%)	--	--	--	--	--	--	--	--
2006/Q1	63.00%	63.00%	0.00%	--	--	--	--	--	--	45.00%	18.00%
2006/Q2	63.00%	63.00%	0.00%	--	--	--	--	--	--	55.00%	8.00%
2006/Q3	63.00%	63.00%	0.00%	--	--	--	--	--	--	55.00%	8.00%
2006/Q4	63.00%	63.00%	0.00%	--	--	--	--	--	--	54.50%	8.50%
2007/Q1	73.00%	72.00%	1.00%	--	--	--	--	--	--	63.00%	10.00%
2007/Q2	73.00%	72.00%	1.00%	--	--	--	--	--	--	63.00%	10.00%
2007/Q3	73.00%	72.00%	1.00%	--	--	--	--	--	--	63.00%	10.00%

# Data Listing Report

## (Strategic Suite) BVPI 078 a - New Claim Processing (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Average time for processing new claims

### Commentary (2007/Q3)

Still better than government target, wavers due to changes in processing and data gathering methods. Roger Demain-Griffiths, 07 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
(Strategic Suite) BVPI 078 a - New Claim Processing (Salisbury)	18.28Days	25.00Days	6.72Days	24.00Days	5.72Days	24.50Days	6.22Days	33.20Days	14.92Days	19.31Days	1.03Days

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	27.25Days	30.00Days	2.75Days	31.00Days	3.75Days	32.00Days	4.75Days	46.30Days	19.05Days	25.00Days	(2.25Days)
2005/Q4	29.00Days	30.00Days	1.00Days	31.00Days	2.00Days	32.00Days	3.00Days	46.30Days	17.30Days	27.81Days	(1.19Days)
2006/Q1	23.82Days	29.00Days	5.18Days	28.00Days	4.18Days	29.40Days	5.58Days	40.60Days	16.78Days	30.10Days	6.28Days
2006/Q2	19.41Days	29.00Days	9.59Days	28.00Days	8.59Days	29.40Days	9.99Days	40.60Days	21.19Days	32.30Days	12.89Days
2006/Q3	19.31Days	29.00Days	9.69Days	25.50Days	6.19Days	26.40Days	7.09Days	37.80Days	18.49Days	27.25Days	7.94Days
2006/Q4	22.30Days	29.00Days	6.70Days	24.00Days	1.70Days	24.50Days	2.20Days	33.20Days	10.90Days	29.00Days	6.70Days
2007/Q1	18.68Days	25.00Days	6.32Days	24.00Days	5.32Days	24.50Days	5.82Days	33.20Days	14.52Days	23.82Days	5.14Days
2007/Q2	16.65Days	25.00Days	8.35Days	24.00Days	7.35Days	24.50Days	7.85Days	33.20Days	16.55Days	19.41Days	2.76Days
2007/Q3	18.28Days	25.00Days	6.72Days	24.00Days	5.72Days	24.50Days	6.22Days	33.20Days	14.92Days	19.31Days	1.03Days

# Data Listing Report

## (Strategic Suite) BVPI 212 - HRA Re-Let Times (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Average time taken to re-let Local Authority housing

### Commentary (2007/Q3)

Re-let times are currently within target.

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
(Strategic Suite) BVPI 212 - HRA Re-Let Times (Salisbury District)	30.00Days	30.00Days	0.00Days	25.00Days	(5.00Days)	26.00Days	(4.00Days)	47.00Days	17.00Days	36.00Days	6.00Days

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	32.00Days	32.00Days	0.00Days	--	--	26.00Days	(6.00Days)	--	--	28.00Days	(4.00Days)
2005/Q4	36.00Days	32.00Days	(4.00Days)	--	--	26.00Days	(10.00Days)	--	--	26.00Days	(10.00Days)
2006/Q1	32.00Days	30.00Days	(2.00Days)	--	--	--	--	--	--	37.00Days	5.00Days
2006/Q2	31.00Days	30.00Days	(1.00Days)	--	--	--	--	--	--	34.00Days	3.00Days
2006/Q3	36.00Days	30.00Days	(6.00Days)	27.00Days	(9.00Days)	29.00Days	(7.00Days)	49.00Days	13.00Days	32.00Days	(4.00Days)
2006/Q4	38.00Days	30.00Days	(8.00Days)	25.00Days	(13.00Days)	26.00Days	(12.00Days)	47.00Days	9.00Days	36.00Days	(2.00Days)
2007/Q1	29.50Days	30.00Days	0.50Days	25.00Days	(4.50Days)	26.00Days	(3.50Days)	47.00Days	17.50Days	32.00Days	2.50Days
2007/Q2	30.00Days	30.00Days	0.00Days	25.00Days	(5.00Days)	26.00Days	(4.00Days)	47.00Days	17.00Days	31.00Days	1.00Days
2007/Q3	30.00Days	30.00Days	0.00Days	25.00Days	(5.00Days)	26.00Days	(4.00Days)	47.00Days	17.00Days	36.00Days	6.00Days

# Data Listing Report

## BVPI 063 - Energy Efficiency (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Energy Efficiency - The average SAP rating of local authority owned dwellings.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 063 - Energy Efficiency (Salisbury District Council)</b>	66.53	72.50	(5.97)	72.00	(5.47)	72.00	(5.47)	66.00	0.53	74.00	(7.47)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	73.00	68.00	5.00	65.00	8.00	65.00	8.00	58.00	15.00	68.00	5.00
2005/Q4	74.00	68.00	6.00	65.00	9.00	65.00	9.00	58.00	16.00	72.00	2.00
2006/Q1	74.00	72.00	2.00	67.00	7.00	68.00	6.00	60.00	14.00	72.00	2.00
2006/Q2	74.00	72.00	2.00	67.00	7.00	68.00	6.00	60.00	14.00	68.00	6.00
2006/Q3	74.00	72.00	2.00	69.00	5.00	69.00	5.00	64.00	10.00	73.00	1.00
2006/Q4	74.00	72.00	2.00	72.00	2.00	72.00	2.00	66.00	8.00	74.00	0.00
2007/Q1	66.53	72.50	(5.97)	72.00	(5.47)	72.00	(5.47)	66.00	0.53	74.00	(7.47)
2007/Q2	66.53	72.50	(5.97)	72.00	(5.47)	72.00	(5.47)	66.00	0.53	74.00	(7.47)
2007/Q3	66.53	72.50	(5.97)	72.00	(5.47)	72.00	(5.47)	66.00	0.53	74.00	(7.47)

# Data Listing Report

## BVPI 064 - Vacant Dwellings (Salisbury District Council)

Previous 2 Years to Date (Last Value)

### Description

The number of private sector vacant dwellings that are returned into occupation or demolished during 2004/05 as a direct result of action by the local authority

### Commentary (2007/Q3)

The downturn in numbers recorded is as a direct response to the changes resulting in the private rented sector following the introduction of the national tenancy deposit Scheme. There has been a reduced number of applicants using the Deposit Bond and rent In Advance scheme. In addition the government has required the council to reduce the number of PSL properties it manages. Previously properties occupied under these schemes would have been counted. James Hudson, January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 064 - Vacant Dwellings (Salisbury District Council)</b>	11.00	75.00	(64.00)	55.00	(44.00)	95.00	(84.00)	4.00	7.00	112.00	(101.00)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	80.00	5.00	75.00	--	--	--	--	--	--	18.00	62.00
2005/Q4	107.00	5.00	102.00	--	--	--	--	--	--	66.00	41.00
2006/Q1	35.00	5.00	30.00	25.00	10.00	56.25	(21.25)	2.00	33.00	22.00	13.00
2006/Q2	76.00	5.00	71.00	25.00	51.00	56.25	19.75	2.00	74.00	61.00	15.00
2006/Q3	112.00	5.00	107.00	38.00	74.00	76.50	35.50	4.00	108.00	80.00	32.00
2006/Q4	139.00	100.00	39.00	55.00	84.00	95.00	44.00	4.00	135.00	107.00	32.00
2007/Q1	21.00	25.00	(4.00)	55.00	(34.00)	95.00	(74.00)	4.00	17.00	35.00	(14.00)
2007/Q2	28.00	50.00	(22.00)	55.00	(27.00)	95.00	(67.00)	4.00	24.00	76.00	(48.00)
2007/Q3	11.00	75.00	(64.00)	55.00	(44.00)	95.00	(84.00)	4.00	7.00	112.00	(101.00)

# Data Listing Report

## BVPI 066 c - Notices Seeking Possession (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Percentage of local authority tenants in arrears who have had Notices Seeking Possession served.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 066 c - Notices Seeking Possession (Salisbury District)	12.32%	18.00%	5.68%	13.61%	1.29%	16.55%	4.23%	32.65%	20.33%	9.72%	(2.60%)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	19.70%	--	--	--	--	--	--	--	--	--	--
2005/Q4	24.88%	--	--	--	--	--	--	--	--	--	--
2006/Q1	4.61%	20.00%	15.39%	--	--	--	--	--	--	4.98%	0.37%
2006/Q2	4.61%	20.00%	15.39%	--	--	--	--	--	--	6.27%	1.66%
2006/Q3	9.72%	20.00%	10.28%	13.55%	3.83%	17.06%	7.34%	35.81%	26.09%	19.70%	9.98%
2006/Q4	18.70%	20.00%	1.30%	13.61%	(5.09%)	16.55%	(2.15%)	32.65%	13.95%	24.88%	6.18%
2007/Q1	3.73%	18.00%	14.27%	13.61%	9.88%	16.55%	12.82%	32.65%	28.92%	4.61%	0.88%
2007/Q2	7.59%	18.00%	10.41%	13.61%	6.02%	16.55%	8.96%	32.65%	25.06%	4.61%	(2.98%)
2007/Q3	12.32%	18.00%	5.68%	13.61%	1.29%	16.55%	4.23%	32.65%	20.33%	9.72%	(2.60%)



# Data Listing Report

## BVPI 066 d - Evictions (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Percentage of local authority tenants evicted as a result of rent arrears.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 066 d - Evictions (Salisbury District Council)</b>	0.22%	0.20%	(0.02%)	0.17%	(0.05%)	0.20%	(0.02%)	0.43%	0.21%	0.12%	(0.10%)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	0.19%	--	--	--	--	--	--	--	--	--	--
2005/Q4	0.30%	--	--	--	--	--	--	--	--	--	--
2006/Q1	0.09%	0.20%	0.11%	--	--	--	--	--	--	0.01%	(0.08%)
2006/Q2	0.09%	0.20%	0.11%	--	--	--	--	--	--	0.09%	0.00%
2006/Q3	0.12%	0.20%	0.08%	0.15%	0.03%	0.21%	0.09%	0.44%	0.32%	0.19%	0.07%
2006/Q4	0.19%	0.20%	0.01%	0.17%	(0.02%)	0.20%	0.01%	0.43%	0.24%	0.30%	0.11%
2007/Q1	0.11%	0.20%	0.09%	0.17%	0.06%	0.20%	0.09%	0.43%	0.32%	0.09%	(0.02%)
2007/Q2	0.17%	0.20%	0.03%	0.17%	0.00%	0.20%	0.03%	0.43%	0.26%	0.09%	(0.08%)
2007/Q3	0.22%	0.20%	(0.02%)	0.17%	(0.05%)	0.20%	(0.02%)	0.43%	0.21%	0.12%	(0.10%)

# Data Listing Report

## BVPI 067 - Homelessness Applications (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Proportion of homelessness applications which the authority makes a decision on and issues written notification to the applicant within 33 working days

Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 067 - Homelessness Applications (Salisbury)</b>	93.33%	97.00%	(3.67%)	--	--	--	--	--	--	92.67%	0.66%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	92.30%	96.00%	(3.70%)	--	--	--	--	--	--	97.66%	(5.36%)
2005/Q4	95.40%	96.00%	(0.60%)	--	--	--	--	--	--	97.00%	(1.60%)
2006/Q1	95.40%	98.00%	(2.60%)	--	--	--	--	--	--	97.00%	(1.60%)
2006/Q2	100.00%	98.00%	2.00%	--	--	--	--	--	--	92.30%	7.70%
2006/Q3	92.67%	98.00%	(5.33%)	--	--	--	--	--	--	92.30%	0.37%
2006/Q4	95.10%	98.00%	(2.90%)	--	--	--	--	--	--	95.40%	(0.30%)
2007/Q1	81.13%	97.00%	(15.87%)	--	--	--	--	--	--	95.40%	(14.27%)
2007/Q2	83.09%	97.00%	(13.91%)	--	--	--	--	--	--	100.00%	(16.91%)
2007/Q3	93.33%	97.00%	(3.67%)	--	--	--	--	--	--	92.67%	0.66%

# Data Listing Report

## BVPI 078 b - Change of Circumstances Processing (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Average time for processing notifications of changes of circumstances

### Commentary (2007/Q3)

Well below (good) government target. Roger Demain-Griffiths, 07 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 078 b - Change of Circumstances Processing (Salisbury)</b>	3.27Days	6.00Days	2.73Days	7.10Days	3.83Days	7.80Days	4.53Days	13.80Days	10.53Days	2.89Days	(0.38Days)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>2005/Q3</b>	10.10Days	7.00Days	(3.10Days)	7.20Days	(2.90Days)	7.70Days	(2.40Days)	13.00Days	2.90Days	9.00Days	(1.10Days)
<b>2005/Q4</b>	10.57Days	7.00Days	(3.57Days)	7.20Days	(3.37Days)	7.70Days	(2.87Days)	13.00Days	2.43Days	8.58Days	(1.99Days)
<b>2006/Q1</b>	5.03Days	9.00Days	3.97Days	6.80Days	1.77Days	7.40Days	2.37Days	12.40Days	7.37Days	11.60Days	6.57Days
<b>2006/Q2</b>	3.16Days	9.00Days	5.84Days	6.80Days	3.64Days	7.40Days	4.24Days	12.40Days	9.24Days	9.90Days	6.74Days
<b>2006/Q3</b>	2.89Days	9.00Days	6.11Days	8.50Days	5.61Days	9.10Days	6.21Days	16.70Days	13.81Days	10.10Days	7.21Days
<b>2006/Q4</b>	3.80Days	9.00Days	5.20Days	7.10Days	3.30Days	7.80Days	4.00Days	13.80Days	10.00Days	10.57Days	6.77Days
<b>2007/Q1</b>	2.54Days	6.00Days	3.46Days	7.10Days	4.56Days	7.80Days	5.26Days	13.80Days	11.26Days	5.03Days	2.49Days
<b>2007/Q2</b>	2.84Days	6.00Days	3.16Days	7.10Days	4.26Days	7.80Days	4.96Days	13.80Days	10.96Days	3.16Days	0.32Days
<b>2007/Q3</b>	3.27Days	6.00Days	2.73Days	7.10Days	3.83Days	7.80Days	4.53Days	13.80Days	10.53Days	2.89Days	(0.38Days)

# Data Listing Report

## BVPI 183 b - Hostel Accommodation (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The average length of stay in (ii) hostel accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 183 b - Hostel Accommodation (Salisbury District)</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	15.48Days	15.48Days	0.00Days	0.00Days

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>2005/Q3</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	22.30Days	22.30Days	--	--
<b>2005/Q4</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	22.30Days	22.30Days	0.00Days	0.00Days
<b>2006/Q1</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	19.00Days	19.00Days	0.00Days	0.00Days
<b>2006/Q2</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	19.00Days	19.00Days	0.00Days	0.00Days
<b>2006/Q3</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	18.48Days	18.48Days	0.00Days	0.00Days
<b>2006/Q4</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	15.48Days	15.48Days	0.00Days	0.00Days
<b>2007/Q1</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	15.48Days	15.48Days	0.00Days	0.00Days
<b>2007/Q2</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	15.48Days	15.48Days	0.00Days	0.00Days
<b>2007/Q3</b>	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	0.00Days	15.48Days	15.48Days	0.00Days	0.00Days

# Data Listing Report

## BVPI 202 - Rough Sleepers (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The number of people sleeping rough on a single night within the area of the local authority

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
<b>BVPI 202 - Rough Sleepers (Salisbury District Council)</b>	10.00	10.00	0.00	0.00	(10.00)	0.00	(10.00)	3.00	(7.00)	10.00	0.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	5.00	5.00	0.00	--	--	--	--	--	--	5.00	0.00
2005/Q4	5.00	5.00	0.00	--	--	--	--	--	--	5.00	0.00
2006/Q1	5.00	7.00	2.00	--	--	--	--	--	--	5.00	0.00
2006/Q2	10.00	7.00	(3.00)	--	--	--	--	--	--	5.00	(5.00)
2006/Q3	10.00	7.00	(3.00)	0.00	(10.00)	0.00	(10.00)	4.00	(6.00)	5.00	(5.00)
2006/Q4	8.75	7.00	(1.75)	0.00	(8.75)	0.00	(8.75)	3.00	(5.75)	5.00	(3.75)
2007/Q1	10.00	10.00	0.00	0.00	(10.00)	0.00	(10.00)	3.00	(7.00)	5.00	(5.00)
2007/Q2	10.00	10.00	0.00	0.00	(10.00)	0.00	(10.00)	3.00	(7.00)	10.00	0.00
2007/Q3	10.00	10.00	0.00	0.00	(10.00)	0.00	(10.00)	3.00	(7.00)	10.00	0.00

# Data Listing Report

## BVPI 213 - Homelessness Prevention (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of homelessness cases prevented

Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
BVPI 213 - Homelessness Prevention (Salisbury)	12.33	150.00	(137.67)	4.00	8.33	5.00	7.33	1.00	11.33	194.00	(181.67)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	244.00	--	--	--	--	--	--	--	--	--	--
2005/Q4	317.00	--	--	--	--	--	--	--	--	--	--
2006/Q1	89.00	80.00	9.00	--	--	--	--	--	--	115.00	(26.00)
2006/Q2	141.00	160.00	(19.00)	--	--	--	--	--	--	199.00	(58.00)
2006/Q3	194.00	240.00	(46.00)	5.00	189.00	5.00	189.00	1.00	193.00	244.00	(50.00)
2006/Q4	196.00	320.00	(124.00)	4.00	192.00	5.00	191.00	1.00	195.00	317.00	(121.00)
2007/Q1	2.00	50.00	(48.00)	4.00	(2.00)	5.00	(3.00)	1.00	1.00	89.00	(87.00)
2007/Q2	8.33	100.00	(91.67)	4.00	4.33	5.00	3.33	1.00	7.33	141.00	(132.67)
2007/Q3	12.33	150.00	(137.67)	4.00	8.33	5.00	7.33	1.00	11.33	194.00	(181.67)

# Data Listing Report

## PI 076 a - HB Claimants Visited (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The number of HB claimants visited, per 1,000 caseload

On the 18th May 2007 we were notified that this indicator was deleted from the national BVPI set with immediate effect. Decision taken to maintain locally for consistency purposes, will review in preparation for 2008-09 Corporate Plan.

### Commentary (2007)

This is only an annual measurement.  
Roger Demain-Griffiths, 10 August 2007

### Action Plan (2007)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 076 a - HB Claimants Visited (Salisbury District Council)	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	32.22	0.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	117.50	25.00	92.50	304.00	(186.50)	310.45	(192.95)	64.11	53.39	207.74	(90.24)
2005/Q4	117.50	25.00	92.50	304.00	(186.50)	310.45	(192.95)	64.11	53.39	207.74	(90.24)
2006/Q1	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	117.50	(85.28)
2006/Q2	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	117.50	(85.28)
2006/Q3	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	117.50	(85.28)
2006/Q4	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	117.50	(85.28)
2007/Q1	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	32.22	0.00
2007/Q2	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	32.22	0.00
2007/Q3	32.22	200.00	(167.78)	304.00	(271.78)	310.45	(278.23)	64.11	(31.89)	32.22	0.00

# Data Listing Report

## PI 183 a - B&B Accommodation (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The average length of stay in bed and breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need.

On the 18th May 2007 we were notified that this indicator was deleted from the national BVPI set with immediate effect. Decision taken to maintain locally for consistency purposes, will review in preparation for 2008-09 Corporate Plan.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 183 a - B&B Accommodation (Salisbury District)	3.00weeks	6.00weeks	3.00weeks	1.00weeks	(2.00weeks)	1.00weeks	(2.00weeks)	4.07weeks	1.07weeks	8.14weeks	5.14weeks

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	2.10weeks	6.00weeks	3.90weeks	1.18weeks	(0.92weeks)	1.21weeks	(0.89weeks)	8.80weeks	6.70weeks	0.60weeks	(1.50weeks)
2005/Q4	2.29weeks	6.00weeks	3.71weeks	1.18weeks	(1.11weeks)	1.21weeks	(1.08weeks)	8.80weeks	6.51weeks	1.57weeks	(0.72weeks)
2006/Q1	5.40weeks	2.00weeks	(3.40weeks)	1.00weeks	(4.40weeks)	1.00weeks	(4.40weeks)	5.00weeks	(0.40weeks)	1.62weeks	(3.78weeks)
2006/Q2	7.71weeks	2.00weeks	(5.71weeks)	1.00weeks	(6.71weeks)	1.00weeks	(6.71weeks)	5.00weeks	(2.71weeks)	2.95weeks	(4.76weeks)
2006/Q3	8.14weeks	2.00weeks	(6.14weeks)	1.12weeks	(7.02weeks)	1.00weeks	(7.14weeks)	4.93weeks	(3.21weeks)	2.10weeks	(6.04weeks)
2006/Q4	6.99weeks	2.00weeks	(4.99weeks)	1.00weeks	(5.99weeks)	1.00weeks	(5.99weeks)	4.07weeks	(2.92weeks)	2.29weeks	(4.70weeks)
2007/Q1	0.00weeks	6.00weeks	6.00weeks	1.00weeks	1.00weeks	1.00weeks	1.00weeks	4.07weeks	4.07weeks	5.40weeks	5.40weeks
2007/Q2	2.44weeks	6.00weeks	3.56weeks	1.00weeks	(1.44weeks)	1.00weeks	(1.44weeks)	4.07weeks	1.63weeks	7.71weeks	5.27weeks
2007/Q3	3.00weeks	6.00weeks	3.00weeks	1.00weeks	(2.00weeks)	1.00weeks	(2.00weeks)	4.07weeks	1.07weeks	8.14weeks	5.14weeks









# Data Listing Report

## PI 203 - Change in Homelessness Level (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The percentage change in the average number of families, which include dependent children or a pregnant woman, placed in temporary accommodation under the homelessness legislation compared with the average from the previous year.

On the 18th May 2007 we were notified that this indicator was deleted from the national BVPI set with immediate effect. Decision taken to maintain locally for consistency purposes, will review in preparation for 2008-09 Corporate Plan.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 203 - Change in Homelessness Level (Salisbury District)	96.00%	12.00%	(84.00%)	-31.69%	(127.69%)	-26.12%	(122.12%)	3.38%	(92.62%)	-20.00%	(116.00%)

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	0.00%	0.00%	0.00%	--	--	--	--	--	--	2.00%	2.00%
2005/Q4	-1.36%	0.00%	1.36%	--	--	--	--	--	--	2.00%	3.36%
2006/Q1	0.00%	0.00%	0.00%	-9.40%	(9.40%)	-6.94%	(6.94%)	25.21%	25.21%	2.00%	2.00%
2006/Q2	87.20%	0.00%	(87.20%)	-9.40%	(96.60%)	-6.94%	(94.14%)	25.21%	(61.99%)	-6.71%	(93.91%)
2006/Q3	-20.00%	0.00%	20.00%	-17.87%	2.13%	-16.00%	4.00%	22.22%	42.22%	0.00%	20.00%
2006/Q4	15.55%	0.00%	(15.55%)	-31.69%	(47.24%)	-26.12%	(41.67%)	3.38%	(12.17%)	-1.36%	(16.91%)
2007/Q1	-22.50%	12.00%	34.50%	-31.69%	(9.19%)	-26.12%	(3.62%)	3.38%	25.88%	0.00%	22.50%
2007/Q2	-18.35%	12.00%	30.35%	-31.69%	(13.34%)	-26.12%	(7.77%)	3.38%	21.73%	87.20%	105.55%
2007/Q3	96.00%	12.00%	(84.00%)	-31.69%	(127.69%)	-26.12%	(122.12%)	3.38%	(92.62%)	-20.00%	(116.00%)

# Data Listing Report

## PI 211 a - HRA Dwellings: Planned/Responsive Repairs Spend (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

The proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings

### Commentary (2007/Q3)

Currently below target but at the level we would expect at the end of quarter 3 as capital expenditure increases as the year progresses.

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 211 a - HRA Dwellings: Planned/Responsive Repairs Spend (Salisbury)	49.81%	60.00%	(10.19%)	--	--	--	--	--	--	44.00%	5.81%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	53.00%	60.00%	(7.00%)	--	--	--	--	--	--	--	--
2005/Q4	61.31%	60.00%	1.31%	--	--	--	--	--	--	--	--
2006/Q1	23.49%	60.00%	(36.51%)	--	--	--	--	--	--	64.00%	(40.51%)
2006/Q2	46.00%	60.00%	(14.00%)	--	--	--	--	--	--	53.00%	(7.00%)
2006/Q3	44.00%	60.00%	(16.00%)	--	--	--	--	--	--	53.00%	(9.00%)
2006/Q4	54.79%	60.00%	(5.21%)	--	--	--	--	--	--	61.31%	(6.52%)
2007/Q1	10.08%	60.00%	(49.92%)	--	--	--	--	--	--	23.49%	(13.41%)
2007/Q2	42.74%	60.00%	(17.26%)	--	--	--	--	--	--	46.00%	(3.26%)
2007/Q3	49.81%	60.00%	(10.19%)	--	--	--	--	--	--	44.00%	5.81%

# Data Listing Report

## PI 211 b - HRA Dwellings: Urgent/Non-Urgent Repairs Spend (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non-urgent repairs expenditure to HRA dwellings

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 211 b - HRA Dwellings: Urgent/Non-Urgent Repairs Spend (Salisbury)	16.61%	23.00%	6.39%	--	--	--	--	--	--	17.66%	1.05%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	16.68%	35.00%	18.32%	--	--	--	--	--	--	--	--
2005/Q4	16.55%	35.00%	18.45%	--	--	--	--	--	--	--	--
2006/Q1	16.92%	28.00%	11.08%	--	--	--	--	--	--	21.00%	4.08%
2006/Q2	18.00%	28.00%	10.00%	--	--	--	--	--	--	18.13%	0.13%
2006/Q3	17.66%	28.00%	10.34%	--	--	--	--	--	--	16.68%	(0.98%)
2006/Q4	15.98%	28.00%	12.02%	--	--	--	--	--	--	16.55%	0.57%
2007/Q1	23.58%	23.00%	(0.58%)	--	--	--	--	--	--	16.92%	(6.66%)
2007/Q2	18.14%	23.00%	4.86%	--	--	--	--	--	--	18.00%	(0.14%)
2007/Q3	16.61%	23.00%	6.39%	--	--	--	--	--	--	17.66%	1.05%

# Data Listing Report

## PI 214 - Repeat Homelessness (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Repeat homelessness - number of cases

On the 18th May 2007 we were notified that this indicator was deleted from the national BVPI set with immediate effect. Decision taken to maintain locally for consistency purposes, will review in preparation for 2008-09 Corporate Plan.

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 214 - Repeat Homelessness (Salisbury District Council)	1.67	15.00	13.33	0.00	(1.67)	0.00	(1.67)	2.70	1.03	24.00	22.33

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	33.00	--	--	--	--	--	--	--	--	--	--
2005/Q4	52.00	--	--	--	--	--	--	--	--	--	--
2006/Q1	21.00	6.00	(15.00)	--	--	--	--	--	--	11.00	(10.00)
2006/Q2	22.00	12.00	(10.00)	--	--	--	--	--	--	30.00	8.00
2006/Q3	24.00	18.00	(6.00)	0.00	(24.00)	0.37	(23.63)	4.26	(19.74)	33.00	9.00
2006/Q4	25.00	24.00	(1.00)	0.00	(25.00)	0.00	(25.00)	2.70	(22.30)	52.00	27.00
2007/Q1	5.33	5.00	(0.33)	0.00	(5.33)	0.00	(5.33)	2.70	(2.63)	21.00	15.67
2007/Q2	2.00	10.00	8.00	0.00	(2.00)	0.00	(2.00)	2.70	0.70	22.00	20.00
2007/Q3	1.67	15.00	13.33	0.00	(1.67)	0.00	(1.67)	2.70	1.03	24.00	22.33

# Data Listing Report

## PI 504 a - New AH sites considered (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of new sites for affordable housing brought forward for consideration

### Commentary (2007/Q3)

The 8 sites considered this quarter were:-

- Coombe Bissett
- Wilton Cricket Club
- Former Scout Hut, Wilton
- Highbury School Site, Salisbury
- Greyfisher, Ayleswade Road, Salisbury
- Underwood Drive, Amesbury
- Fairfield House, King Street, Wilton
- Philip Road, Durrington

Helen Taylor, 07 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 a - New AH sites considered (Salisbury District Council)	8.00	15.00	(7.00)	--	--	--	--	--	--	4.00	4.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	4.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	18.00	15.00	3.00	--	--	--	--	--	--	--	--
2007/Q1	5.00	15.00	(10.00)	--	--	--	--	--	--	--	--
2007/Q2	6.00	15.00	(9.00)	--	--	--	--	--	--	--	--
2007/Q3	8.00	15.00	(7.00)	--	--	--	--	--	--	4.00	4.00



# Data Listing Report

## PI 504 b - AH units granted PP (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of units for affordable housing granted planning permission

### Commentary (2007/Q3)

Planning consent issued for 59 affordable units as follows:-

Tollgate Road - 24 units (passed first stage of planning, but refused at second stage. Results reflected in PI 504c)

Conquered Moon - 14 units

Old Sarum (further phase) - 21 units

Helen Taylor, 07 January 2008

### Action Plan (2007/Q3)

Planning application for Tollgate Road is subject to appeal - to be heard Feb 08. Helen Taylor, 07 January 2008

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 b - AH units granted PP (Salisbury District Council)	59.00	75.00	(16.00)	--	--	--	--	--	--	14.00	45.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	14.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	131.00	140.00	(9.00)	--	--	--	--	--	--	--	--
2007/Q1	220.00	25.00	195.00	--	--	--	--	--	--	--	--
2007/Q2	6.00	50.00	(44.00)	--	--	--	--	--	--	--	--
2007/Q3	59.00	75.00	(16.00)	--	--	--	--	--	--	14.00	45.00

# Data Listing Report

## PI 504 c - AH Units refused PP (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of units for affordable housing refused planning permission

### Commentary (2007/Q3)

Planning permission refused for 51 units as follows:-  
Chatham Close, Salisbury - 27 units  
Tollgate Road, Salisbury - 24 units

Helen Taylor, 07 January 2008

### Action Plan (2007/Q3)

Chatham Close to be resubmitted.  
Tollgate Road subject to appeal - to be heard Feb 08.

Helen Taylor, 07 January 2008

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 c - AH Units refused PP (Salisbury District Council)	51.00	--	--	--	--	--	--	--	--	0.00	51.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	0.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q1	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q2	20.00	--	--	--	--	--	--	--	--	--	--
2007/Q3	51.00	--	--	--	--	--	--	--	--	0.00	51.00

# Data Listing Report

## PI 504 d - AH Units started on site (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of units for affordable housing started on site

### Commentary (2007/Q3)

11 units started on site as follows:-

Queen Alexandra Road, Salisbury - 11 units. Started on site Oct 07.

Helen Taylor, 07 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 d - AH Units started on site (Salisbury District Council)	11.00	100.00	(89.00)	--	--	--	--	--	--	5.00	6.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	5.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	106.00	100.00	6.00	--	--	--	--	--	--	--	--
2007/Q1	8.00	100.00	(92.00)	--	--	--	--	--	--	--	--
2007/Q2	223.00	100.00	123.00	--	--	--	--	--	--	--	--
2007/Q3	11.00	100.00	(89.00)	--	--	--	--	--	--	5.00	6.00

# Data Listing Report

## PI 504 ei - AH Units completed (Social Rent) (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of units for affordable housing completed (Social Rent)

### Commentary (2007/Q3)

Properties completed at:  
Frickers Paddock, Chilmark  
Archers Gate, Amesbury  
The Street, Kilmington

Helen Taylor, 17 January 2008

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 ei - AH Units completed (Social Rent) (Salisbury District)	17.00	--	--	--	--	--	--	--	--	13.00	4.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	13.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q1	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q2	40.00	--	--	--	--	--	--	--	--	--	--
2007/Q3	17.00	--	--	--	--	--	--	--	--	13.00	4.00

# Data Listing Report

## PI 504 eii - AH Units completed (Low Cost Home Ownership) (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Number of units for affordable housing completed (Low Cost Home Ownership)

### Commentary (2007/Q3)

### Action Plan (2007/Q3)

Further completions due shortly at Archers Gate, Amesbury / Chilmark / Shrewton. Helen Taylor, 07 January 2008

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 504 eii - AH Units completed (Low Cost Home Ownership)	8.00	--	--	--	--	--	--	--	--	6.00	2.00

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	--	--	--	--	--	--	--	--	--	--	--
2005/Q4	--	--	--	--	--	--	--	--	--	--	--
2006/Q1	--	--	--	--	--	--	--	--	--	--	--
2006/Q2	--	--	--	--	--	--	--	--	--	--	--
2006/Q3	6.00	--	--	--	--	--	--	--	--	--	--
2006/Q4	26.00	--	--	--	--	--	--	--	--	--	--
2007/Q1	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q2	0.00	--	--	--	--	--	--	--	--	--	--
2007/Q3	8.00	--	--	--	--	--	--	--	--	6.00	2.00

# Data Listing Report

## PI 507 - Tenant Satisfaction: Repairs (Salisbury District Council) Previous 2 Years to Date (Last Value)

### Description

Tenants' satisfaction with repairs service

### Commentary (2007/Q3)

Currently above target.

### Action Plan (2007/Q3)

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
PI 507 - Tenant Satisfaction: Repairs (Salisbury District)	96.00%	95.00%	1.00%	--	--	--	--	--	--	95.00%	1.00%

### Period Table

	Actual	SDC Target	SDC Target - Variance	UQ - Districts	UQ - Districts - Variance	UQ - England	UQ - England - Variance	BQ - Districts	BQ - Districts - Variance	Previous Year	Previous Year - Variance
2005/Q3	96.99%	95.00%	1.99%	--	--	--	--	--	--	97.00%	(0.01%)
2005/Q4	96.99%	95.00%	1.99%	--	--	--	--	--	--	97.02%	(0.03%)
2006/Q1	95.00%	95.00%	0.00%	--	--	--	--	--	--	97.70%	(2.70%)
2006/Q2	97.00%	95.00%	2.00%	--	--	--	--	--	--	97.32%	(0.32%)
2006/Q3	95.00%	95.00%	0.00%	--	--	--	--	--	--	96.99%	(1.99%)
2006/Q4	96.00%	95.00%	1.00%	--	--	--	--	--	--	96.99%	(0.99%)
2007/Q1	96.00%	95.00%	1.00%	--	--	--	--	--	--	95.00%	1.00%
2007/Q2	96.00%	95.00%	1.00%	--	--	--	--	--	--	97.00%	(1.00%)
2007/Q3	96.00%	95.00%	1.00%	--	--	--	--	--	--	95.00%	1.00%